About cache clear

Sumitomo Heavy Industries Construction Cranes Co., Ltd.

1 Introduction

1.1 About this runbook

Due to the update of the website and system, the past history remains as a cache in the web browser, and it may not be displayed properly.

In that case, it can be solved by deleting the cached information on the web browser, so this runbook will guide you through the operation method.

1.2 Usage environment

We have confirmed the operation of this system in the following environment at the time of creating this runbook.

OS : Microsoft Windows 10 Web browser : Microsoft Edge(Chromium), Internet Explorer 11, Google Chrome, Firefox

1.3 Detailed web browser operation

Please check the website of each web browser provider.

2 Method of operation

2.1 Microsoft Edge

1) Click " … " at the top right of the window.



2) Click "Settings" from the displayed menu.



 From the settings menu, select "Privacy, search, and Services" and then select "Choose what to clear" in the Clear browsing data section.

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\leftarrow \rightarrow $f C$ $f @$ Edge edge://:	iettings/privacy	ŏΣ≞	œ	۲	
Settings	Blocked trackers View the sites that we've blocked from tracking you		>		
Q Search settings	Exceptions Allow all trackers on sites you choose		>		
Profiles	Always use "Strict" tracking prevention when browsing InPrivate		lacksquare		
 Appearance Start, home, and new tabs Share, copy and paste Cookies and site permissions 	Clear browsing data This includes history, passwords, cookies, and more. Only data now-this profile will be deleted. Manage your d	lata Choose v	what to cl	ear	
Default browser	Choose what to clear every time you close the browser			>	
 ⅔ Family safety A[†] Languages Printers System Reset settings Phone and other devices 	Privacy Select your privacy settings for Microsoft Edge <u>. Learn more about these settings</u> Send "Do Not Track" requests Allow sites to check if you have payment methods saved		•		
About Microsoft Edge	Required diagnostic data				

4) From Clear browsing data, select "All time", make sure that "Cashed images and files" is checked, and click "Clear now" to clear the cache.

Clear browsing data $ imes$				
Time range				
All time	~			
Browsing history 10 items. Includes autocompletions in the address bar.				
Download history 2 items				
Cookies and other site data From 21 sites. Signs you out of most sites.				
Cached images and files Frees up 30.2 MB. Some sites may load more slowly on your next visit.				
Clear now	Cancel			

5) Please use the website and system that you want to close all Microsoft Edge windows and display them again.

- 2.2 Internet Explorer 11
- 1) Click "[®]" at the top right of the window.



2) Click "Internet options" from the menu that appears.



3) Select "Delete..." in Browsibg history, on the General tab of Internet Options.

Internet Options ?	×				
General security Privacy Content Connections Programs Advance	ed				
Home page					
http://www.hsc-crane.com/					
Use <u>c</u> urrent Use de <u>f</u> ault <u>U</u> se new tab					
Startup					
 Start with tabs from the last session Start with home page 					
Tabs Change how webpages are displayed in tabs. Tabs					
Browsing history					
Delete temporary files, history, cookies, saved passwords, and web form information.					
Delete browsing history on exit					
Delete Settings					
Appearance					
Colors Languages Fonts Accessibility					
OK Cancel Apply					

4) In Delete browsing history, make sure that "Temporary Internet files and website files" is checked, click "Delete", and the browser displays "Internet Explorer has finished deleting the selected browsing history." If you do, the cache will be cleared.



 Please use the website and system that you want to close all Internet Explorer windows and display them again.

2.3 Google Chrome

1) Click " : " at the top right of the window.



2) Select "More tools" from the menu that appears and click "Clear browsing data...".

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日本語 Lineup Y	中文 Sales	New tab C New window Ctrl+Sh			Ctrl+T Ctrl+N Shift+N
1		History Downloads Bookmarks	5		Ctrl+J
	11/-	Zoom	- 10	+ %00	23
		Print Cast			Ctrl+P
		Find	_		Ctrl+F
Save page as	Ctrl+S	More tools			
Create shortcut		Edit	Cut	Сору	Paste
Clear browsing data Ctrl+5	Shift+Del	Settings Help			
Extensions Task manager	Shift+Esc	Exit			
		Idwide			

3) From the deletion of browsing history data, select "All time", make sure that "Cached images and files" is checked, and click "Clear Data" to clear the cache.

Clear browsing data					
	Basic	Advanced			
Time range	All time 👻]			
Clears I	n <mark>g history</mark> history and autocompletions in the	e search box			
Cookie: Signs y	s and other site data ou out of most sites.				
Cached Frees u	l images and files p 30.9 MB. Some sites may load r	nore slowly on your next visit.			
		Cancel Clear data			

4) Please use the website and system that you want to close all Google Chrome windows and display them again.

2.4 Firefox

1) Click " \equiv " at the top right of the window.



2) Click "History" from the displayed menu $_{\circ}$

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Sync and save data	Sign In	
New Tab	Ctrl+T	
New Window	Ctrl+N	
New Private Window	Ctrl+Shift+P	
Bookmarks	>	
History	>	
Downloads	Ctrl+J	
Passwords		
Add-ons and Themes	Ctrl+Shift+A	
Print	Ctrl+P	
Save Page As	Ctrl+S	
Find In Page	Ctrl+F	
Zoom –	100% + 🖍	
Settings		
More Tools	>	
Help	>	
Exit	Ctrl+Shift+Q	v

3) Select "Clear Recent History..." from the history menu.



From Clear All History, select "Everything", make sure "Cache" is checked, and click "OK" to clear the cache.

Clear All History X				
Time range to clear: Everything	~			
All selected items will be cleared. This action cannot be undone.				
	Cookies			
Active Logins				
Eorm & Search History				
Data				
Site Preferences	Offline Website Data			
	OK Cancel			

 Please use the website and system that you want to close all Firefox windows and display them again.